Florida Hospital

Acute Care Readmission Best Practices





Florida Hospital will soon be AdventHealth.

Hospital Overview

Florida Hospital

- Part of Adventist Health System (50 hospitals in 9 states)
- 9 campuses in Central FloridaAlmost 2,900 inpatient beds

Best Practices

Preferred Provider Network (PPN) Partnerships

- Readmission data
- CMS Star Rating
- System scorecardRCA's

Best Practices

Utilization of Transfer Center (One Call)

- Sepsis Training for SNF
- Transition Care Coaches
- Standardized Performance Review Committee (Orlando Process)
- Accountability & Leadership

Discharge Summary

Florida Hospital Transition Summary Template

[Transition Summary should be completed prior to the patient's hospital departure]

- Primary Care Physician
- Date of Admission
- Date of Discharge
- LACE Score on Discharge / Readmission Risk Assessment
- Discharge Plan
 - Pending Results
 - Hospital Findings Requiring Additional Outpatient Evaluation
 - Follow-up Plan [with PCP and Consultants]
 - Medication Reconciliation [Statements re: deleted and added medications]
 - Durable Medical Equipment*
 - Ancillary Medical Services*
- Discharge Diagnoses

[Please consider: Obesity, Pulmonary HTN, Cardiomyopathy, Pressure Ulcers (present on admission?), O2 dependence, Protein-calorie malnutrition, Psychiatric issue, valvular/rheumatic heart disease]

- Procedures*
- Consultants*
- Brief Description of Hospitalization [Problem-focused]
- Disposition
- Code Status
- Distribution