

**Florida Hospital**  
Acute Care Readmission Best Practices

  
Florida Hospital will soon be AdventHealth.

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Hospital Overview

- ▶ Florida Hospital
  - ▶ Part of Adventist Health System (50 hospitals in 9 states)
  - ▶ 9 campuses in Central Florida
  - ▶ Almost 2,900 inpatient beds

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Best Practices

- ▶ Preferred Provider Network (PPN) Partnerships
  - ▶ Readmission data
  - ▶ CMS Star Rating
  - ▶ System scorecard
  - ▶ RCA's

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Best Practices

- ▶ Utilization of Transfer Center (One Call)
- ▶ Sepsis Training for SNF
- ▶ Transition Care Coaches
- ▶ Standardized Performance Review Committee (Orlando Process)
- ▶ Accountability & Leadership

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Discharge Summary

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Florida Hospital Transition Summary Template

*[Transition Summary should be completed prior to the patient's hospital departure]*

- Primary Care Physician
- Date of Admission
- Date of Discharge
- LACE Score on Discharge / Readmission Risk Assessment
- Discharge Plan
  - Pending Results
  - Hospital Findings Requiring Additional Outpatient Evaluation
  - Follow-up Plan (with PCP and Consultants)
  - Medication Reconciliation (Statements re: deleted and added medications)
  - Durable Medical Equipment\*
  - Ancillary Medical Services\*
- Discharge Diagnoses

*[Please consider: Obesity, Pulmonary HTN, Cardiomyopathy, Pressure Ulcers (present on admission?), O2 dependence, Protein-calorie malnutrition, Psychiatric issue, valvular/rheumatic heart disease]*

- Procedures\*
- Consultants\*
- Brief Description of Hospitalization [Problem-focused]
- Disposition
- Code Status
- Distribution

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