In Pursuit of Belonging
Diversity, Equity and Inclusion in PALTC

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Speaker Disclosure

• Dr. Diane Sanders-Cepeda is a fulltime employee at UHG/UnitedHealthcare E&I Retiree Solutions

Enhancing our learning Experience Together



WE ARE ALL LEARNING AND WE ARE ALL TEACHING EACH OTHER



WE WILL SPEAK UP IF WE HAVE QUESTIONS OR NEED CLARIFICATION ABOUT THE TERMINOLOGY



WE WILL ENGAGE IN THE SESSION
AS BEST WE CAN



WE WILL LISTEN AND RESPOND RESPECTFULLY TO THE PRESENTERS REGARDLESS OF WHETHER WE UNDERSTAND OR AGREE WITH THE CONTENT OF THEIR PRESENTATION

Some Heavy Lifting?

Describe

 Describe the impact of systemic racism on healthcare systems and care delivery

Review

 Review the impact of microaggressions and unconscious bias on care delivery in PALTC

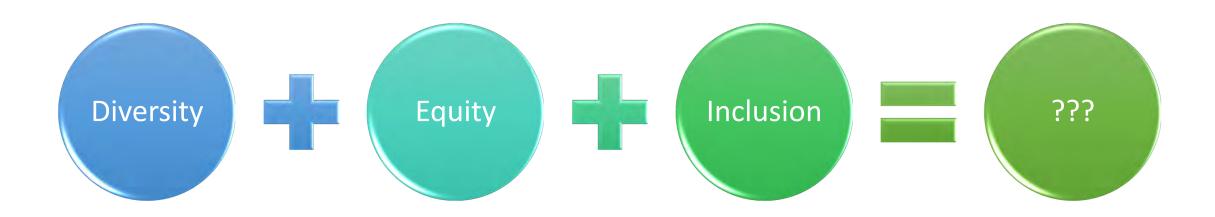
Explain

 Explain how inequality and racial equity impact staff across the PALTC continuum

Discuss

• Discuss strategies that we as providers can implement to promote equity and address racial disparities in PALTC

What's Missing in the DEI equation?



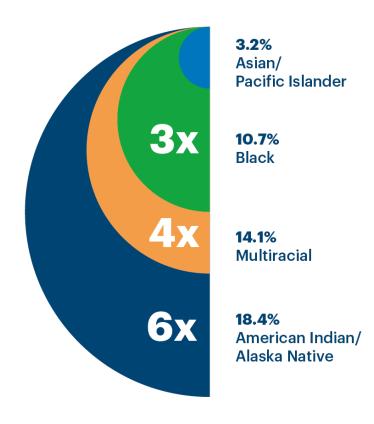
Racial Disparities plagued Healthcare Before COVID

Persistent disparities in race and ethnicity of those with chronic disease grew even larger in 2017–2019.

Compared to Asian/Pacific Islander adults (3.2%), the percentage of adults with multiple chronic conditions was 6x higher for American Indian/Alaska Native adults (18.4%), 4x higher for Multiracial adults (14.1%), and 3x higher for Black adults (10.7%).

Source: CDC, Behavioral Risk Factor

Surveillance System



Coronavirus Infection Outbreaks Were More Severe in Nursing Homes With A Relatively Large Share of Black or Hispanic Residents

Confirmed/Suspected Coronavirus Cases As A Share of Nursing Home Beds (as of October 11, 2020):



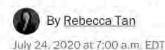
NOTES: Includes 11,296 nursing homes with at least one coronavirus case and where resident cases were not > total number of beds. High share of Black residents or Hispanic residents refers to 20% or more. High share of White residents is 80% or more. Facilities may fall into more than one of these groups.



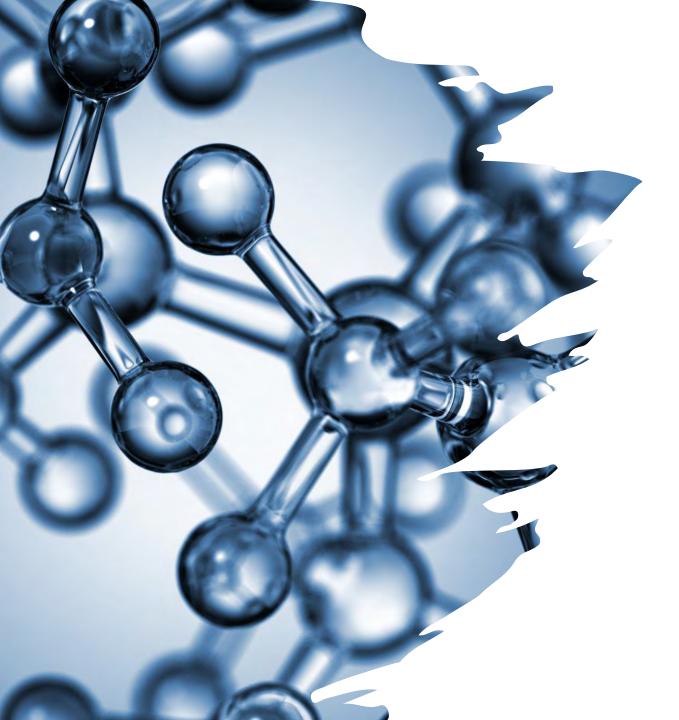
SOURCE: KFF analysis of Shaping Long Term Care in America Project at Brown University funded in part by the National Institute, on Aging (1P01AG027296), CMS COVID-19 Nursing Home Data (as of October 11, 2020)

LOCAL

In Baltimore, a struggling, black-owned nursing home keeps covid-19 at bay







How should we address Racial Disparities?

Accept

Accept Race & Ethnicity as social constructs

Target

Target Social Determinants of Health

Create Create a Culture of Trust

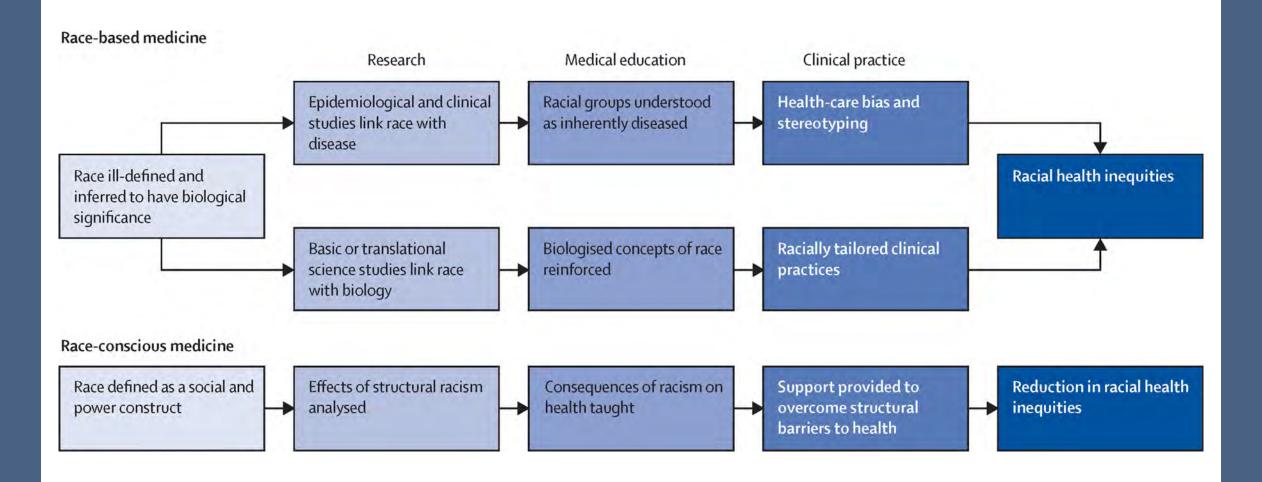
"Of all the forms of inequality, injustice in health is the most shocking and the most inhuman because it often results in physical death."

Dr. Martin Luther King, Jr. (1966)

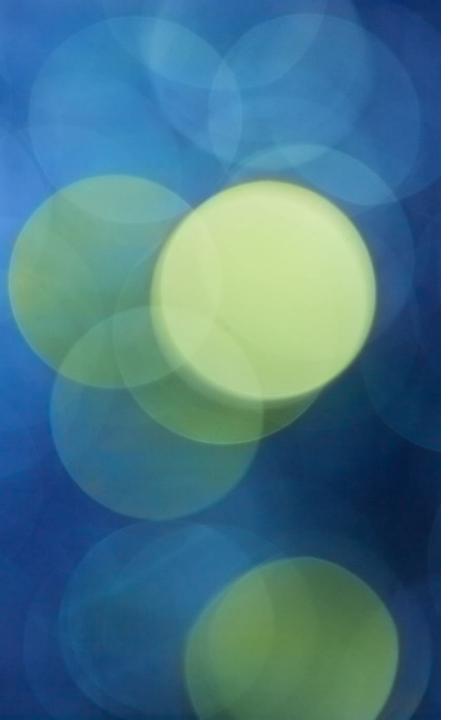


The argument against Race & Ethnicity as a proxy for biological risk

- Concept based on centuries of colonialism, slavery, and race & ethnic superiority ideologies
- Racism and stereotypes causative differences between health outcomes and source of racial disparities
- Humans share 99.9% of DNA in common; with variations seen mainly within racial groups



McPhil et. al. Lancet., October 2020



The many tools that use Race Correction in Clinical Medicine

Estimated glomerular filtration rate (eGFR) & CKD-EPI equations

Organ Procurement & Transplantation Network, Kidney Donor Risk Index (KDRI)

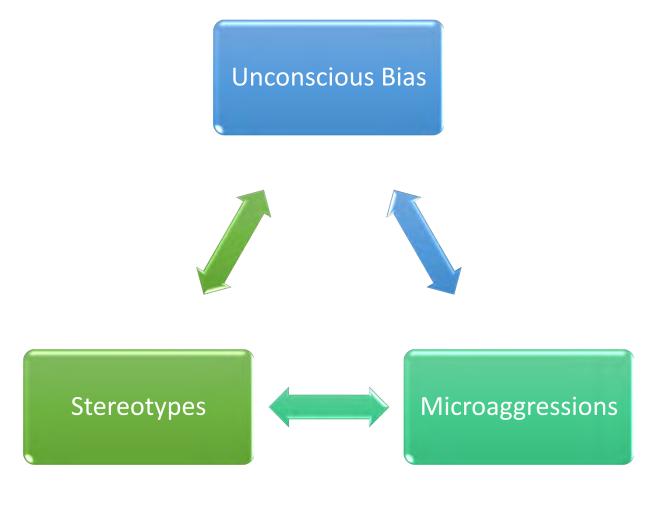
Pulmonary Function Test American Heart
Association Heart failure
risk score

Osteoporosis Risk Score Calculator

Fracture Risk Assessment Tool The Society of Thoracic Surgeons Short Term Risk Score

Rectal Cancer Survival Calculator

National cancer Institute Breast Cancer Risk Assessment Tool Breast Cancer Surveillance Consortium Risk Calculator Unconscious Bias reinforces stereotypes and microaggressions



The Cumulative Effect





Implicit bias during diagnosis

- Negative impact on physician-patient interactions
- Altering treatment plan and recommendations
- Perpetuate existing disparities in the healthcare system

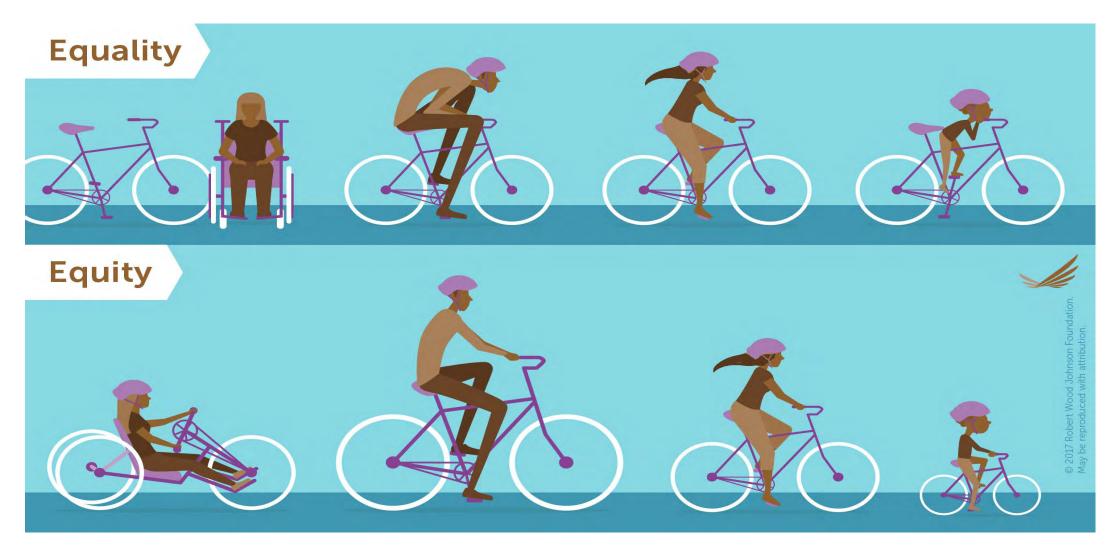
Targeting SDOH

Health is a state of complete physical, mental and social well-being and not merely the absence of disease or infirmity

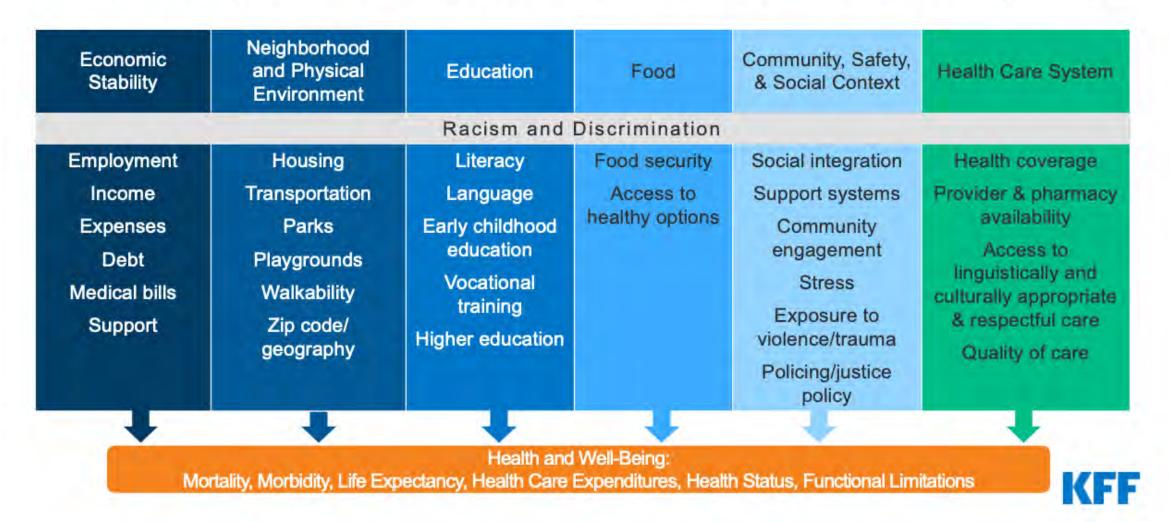
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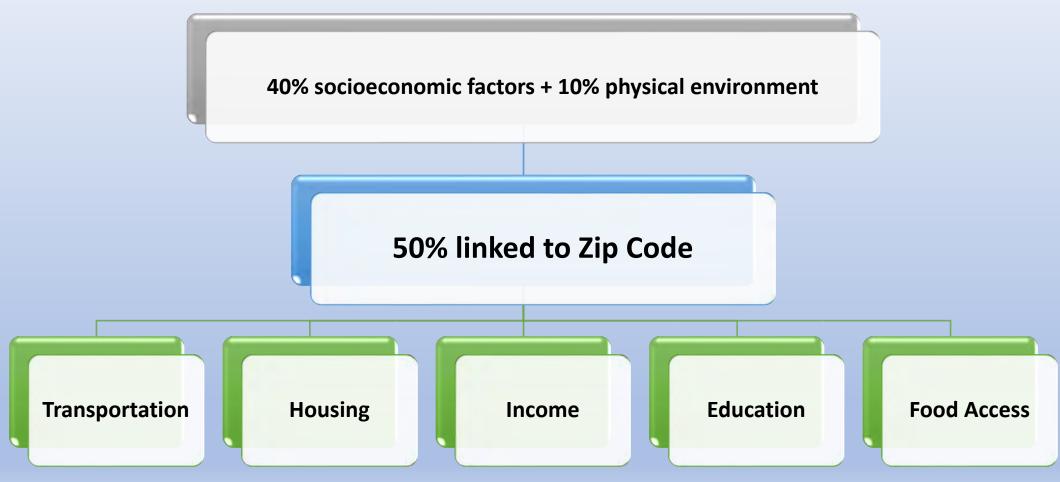
Equality vs. Equity



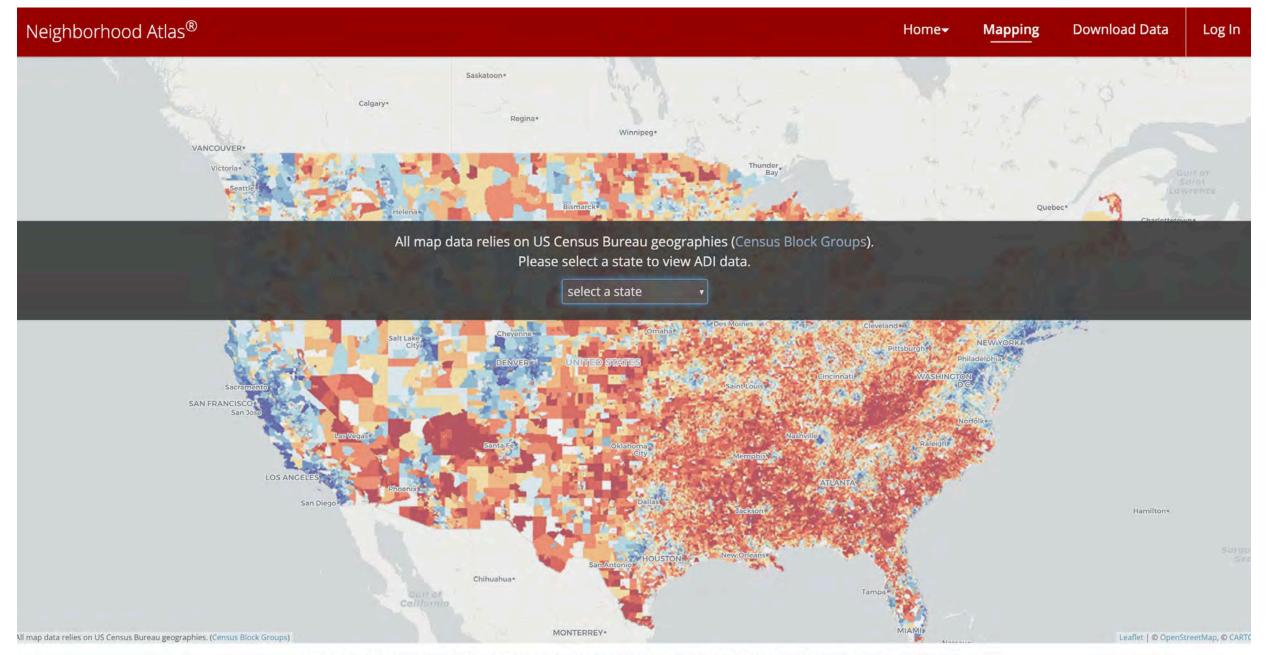
Health Disparities are Driven by Social and Economic Inequities

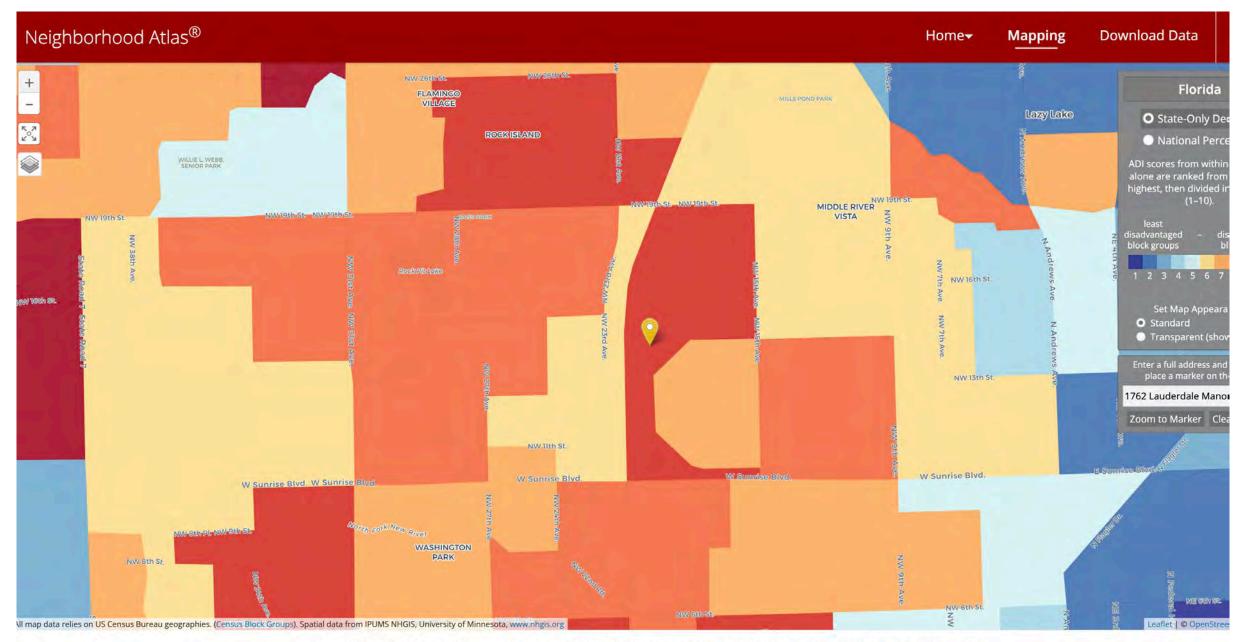


What Your Zip Code can tell us...



Office of Disease Prevention and Health Promotion. Social Determinants of Health. Healthy People 2030. U.S. Department of Health and Human Services. Social Determinants of Health - Healthy People 2030 | health.gov





Consider the impact of Social Determinants of Health

Social Inequities

 Class; Race/Ethnicity; Immigration status, Gender, sexual orientation

Institutional Inequities

 Policies, Programs, Practices, laws, regulations...

Living Conditions

Physical, Social, Services, Economics

Behaviors

 Physical Activity, Nutrition, Smoking, Drugs & Alcohol,

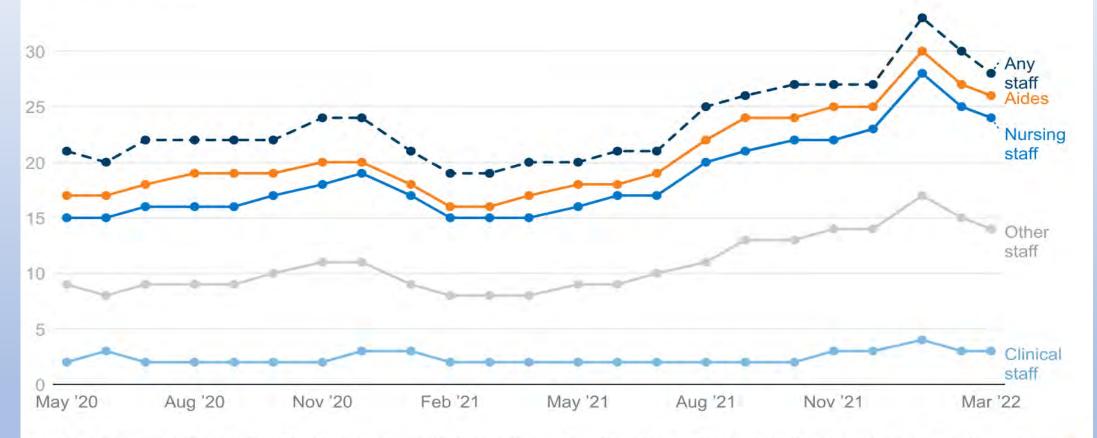
Health Outcomes

 Chronic diseases, mortality, life expectancy, Injury, communicable diseases

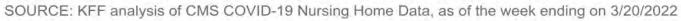
UPSTREAM DOWNSTREAM

Nursing Home Staffing Challenges The impact of Racial Inequities & Inequality...

Share of Nursing Facilities Reporting Staffing Shortages, May 2020-March 2022

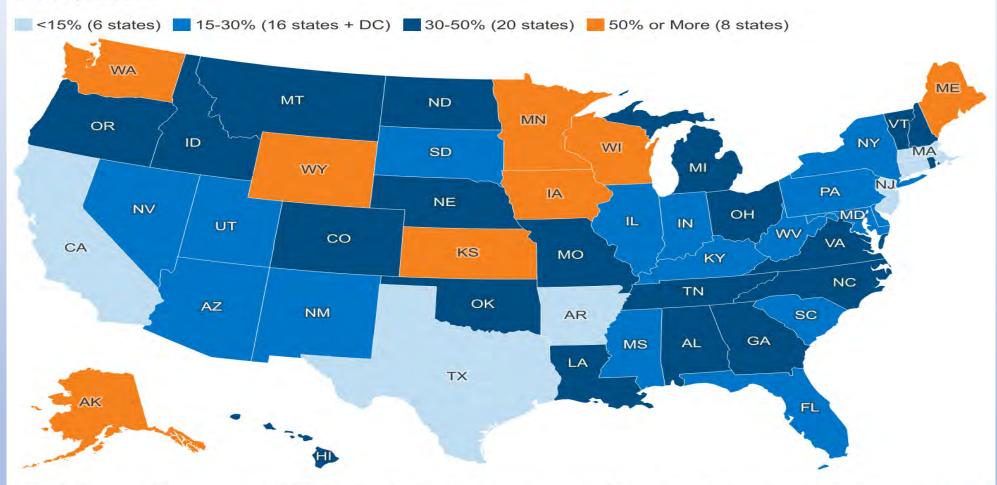


NOTE: Data points are limited to the last week of reported data for each month. Peak shortage of 34% cited in the text occurred in the week of January 23rd, so it is not shown explicitly in the figure. See methods for details on data and analysis.





Share of Nursing Facilities Reporting Staffing Shortages, as of March 20th, 2022



NOTE: In Alaska and Arkansas, greater than 20% of nursing facilities did not report data and/or did not pass quality assurance and validation checks performed by the Centers for Medicare & Medicaid Services (CMS).

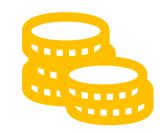




Staffing Challenges





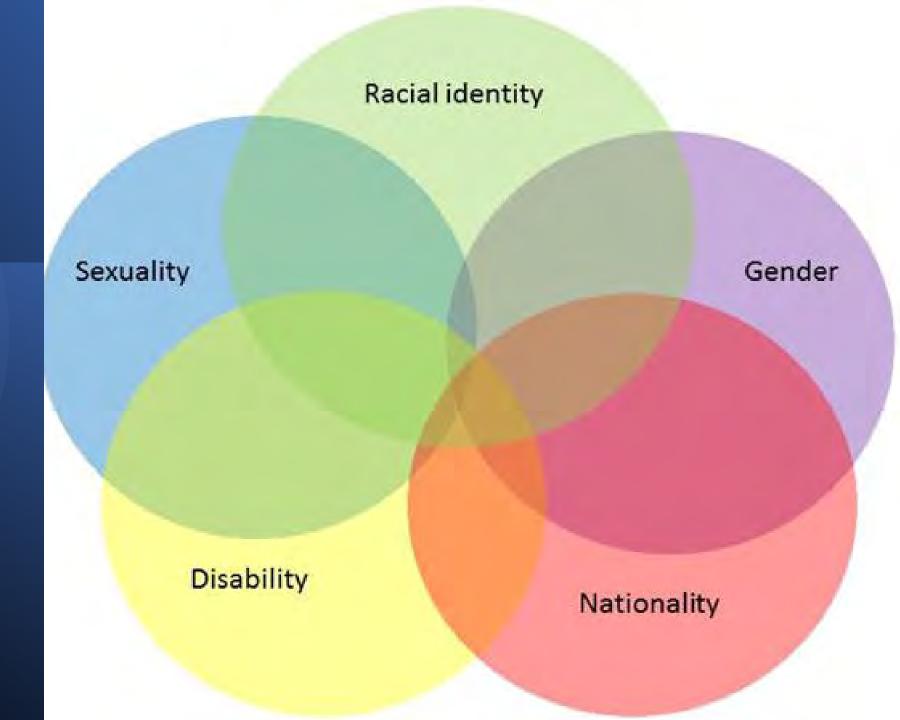


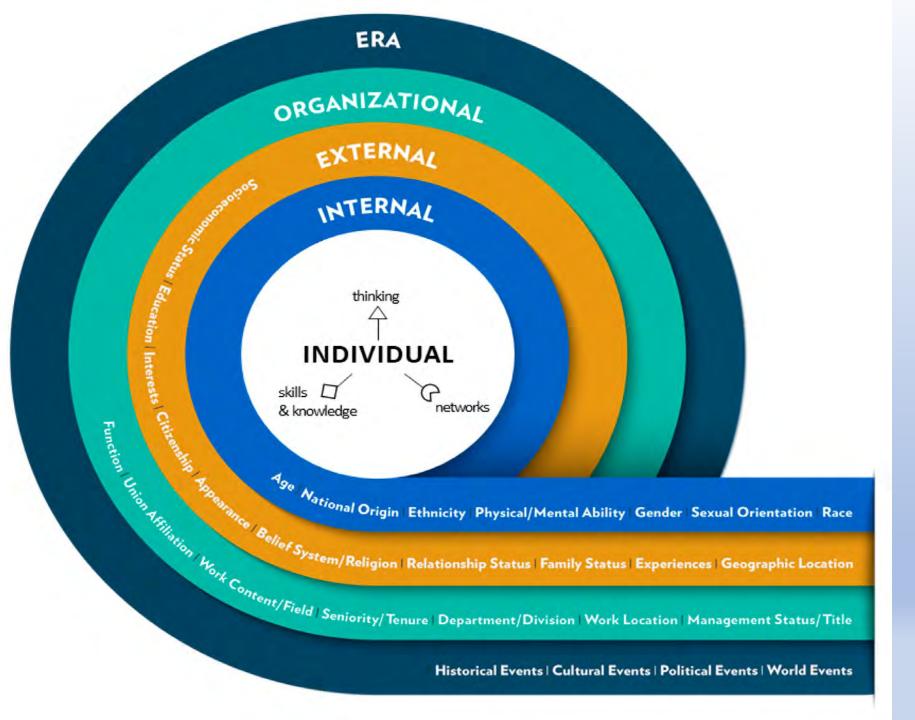
Wages, pay inequities

Staffing shortages

Lack of Value

Understanding Intersectionality

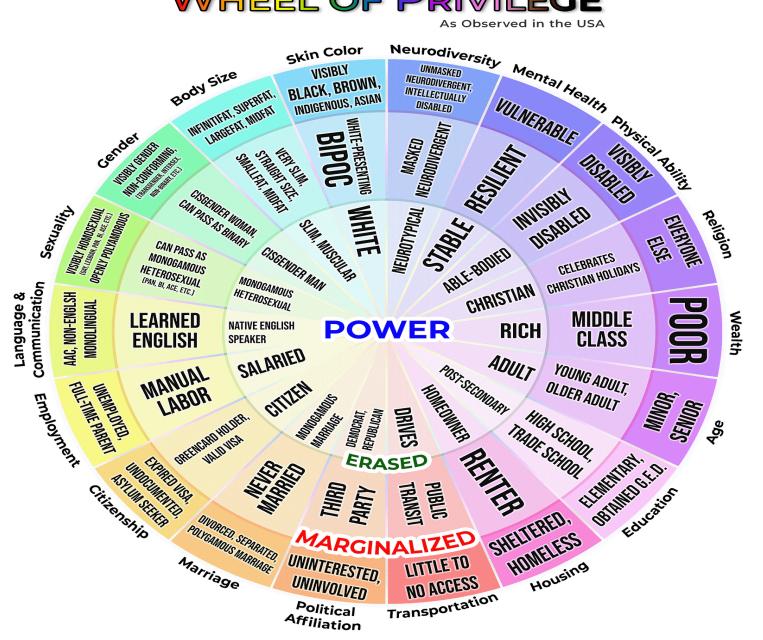




Why does Intersectionality Matter?



INTERSECTIONALITY Wheel of Privile









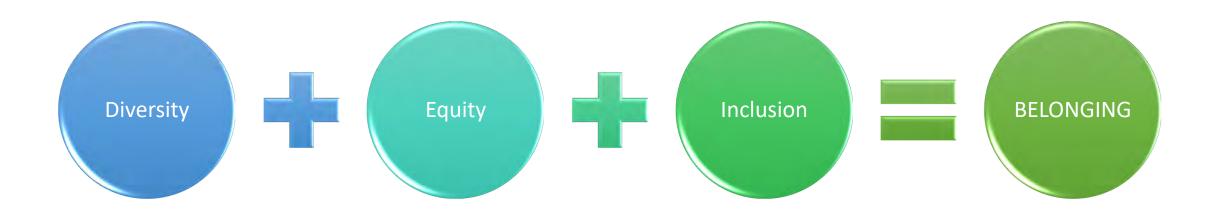
TODAY

Florida reporter saves nurse trapped in car during Hurricane Ian

Tony Atkins came to the rescue after a woman found herself stuck in flood waters on her way to work.



The Missing Part of The Equation....



Diversity

Welcoming the dimensions of diversity backgrounds, identities, experiences and talents—with a focus on intersectionality and traditionally marginalized communitites

Addressing historical and systematic barriers, ensuring accountability

Equity

Recognizing that each person on your team comes from different circumstances, and enabling access to the same opportunities for all team members

Belonging

The experience of all team members being seen, known, and valued by their colleagues and leaders, so that they feel comfortable bringing their whole self to their work, and able to do their best work

Proactively inviting everyone to contribute and participate, being an ally Nurturing a culture that enables diversity to thrive

Inclusion

Ensuring that all employees feel psychologically safe at work and that each person is heard, supported, and respected for the unique background, experience, and perspectives they bring

Inclusive Leadership Leads to Belonging







FOSTERING SOCIAL AWARENESS



REVEALING GAPS IN UNDERSTANDING



LISTENING TO UNDERSTAND



CREATING CONNECTIONS



LEADING WITH VULNERABILITY



INVESTING RESOURCES





Thank you for your time!

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